

Menutech <> KitchenCut integration

Menutech integrates with KitchenCut, an external product and recipe management system. This integration lets you link your Menutech dishes to KitchenCut products so that allergen and dietary label information flows automatically from KitchenCut into Menutech.

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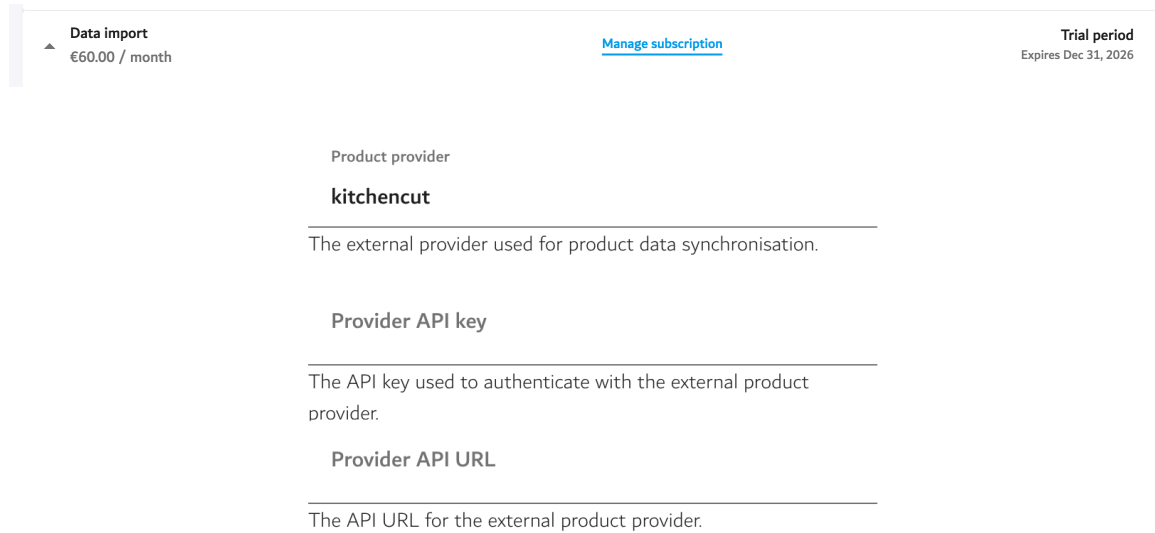
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i. Setup

Before using the integration, you need to configure your KitchenCut API credentials in Menutech. Credentials can be set up at two levels:

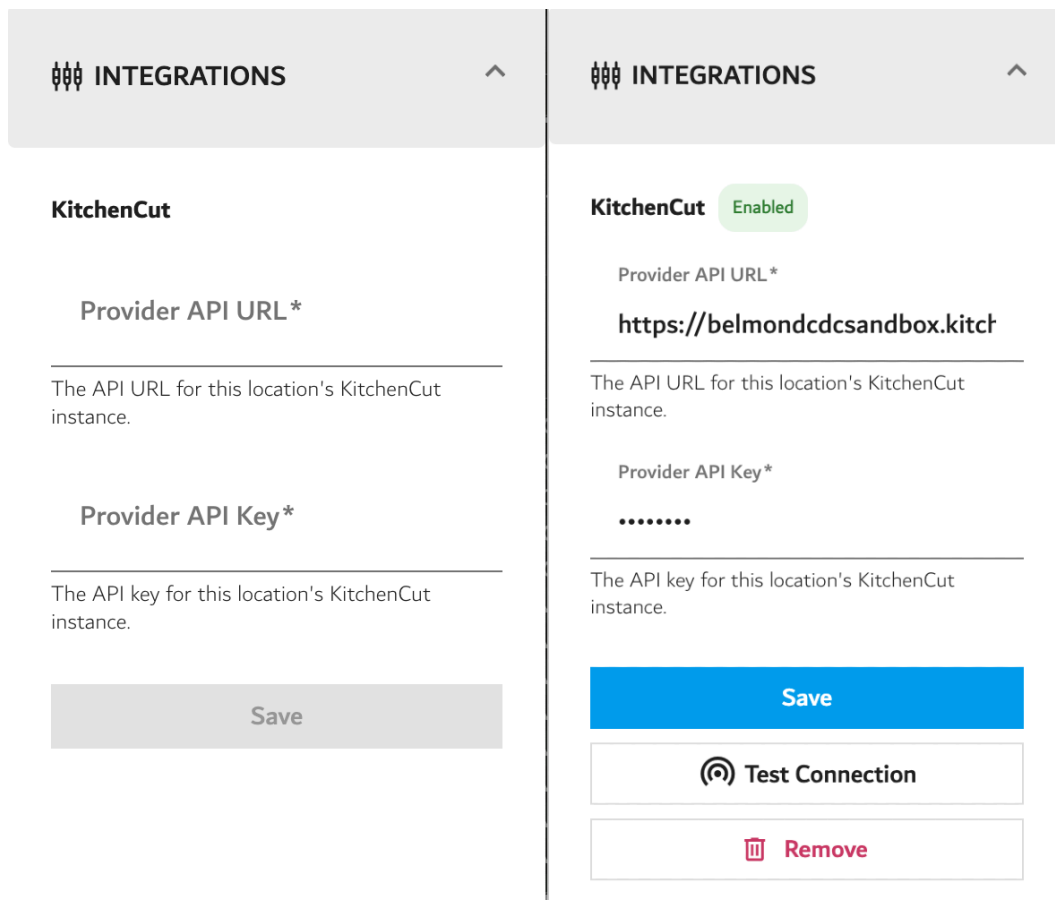
- **Organisation level** — Go to **Settings > Modules > Data Import** and set the provider to "KitchenCut", then enter your KitchenCut instance URL and API key. This applies to all dishes that are not assigned to a specific location.



The screenshot shows the 'Data import' settings page in Menutech. At the top left, it says 'Data import' with an upward arrow and '€60.00 / month'. At the top right, there is a 'Manage subscription' link and a 'Trial period' section that says 'Expires Dec 31, 2026'. The main content area has three sections, each with a title, a value, and a description:

- Product provider**: The value is 'kitchencut'. The description is 'The external provider used for product data synchronisation.'
- Provider API key**: The value is empty. The description is 'The API key used to authenticate with the external product provider.'
- Provider API URL**: The value is empty. The description is 'The API URL for the external product provider.'

- **Location level** — Go to your location's integration settings and add a KitchenCut integration with the instance URL and API key for that location. This is useful when different locations connect to different KitchenCut instances.



If both are configured, location-level credentials take priority for dishes at that location.

Testing your credentials: After entering your credentials at the location level, use the "Test Connection" button to verify that Menutech can successfully connect to KitchenCut.

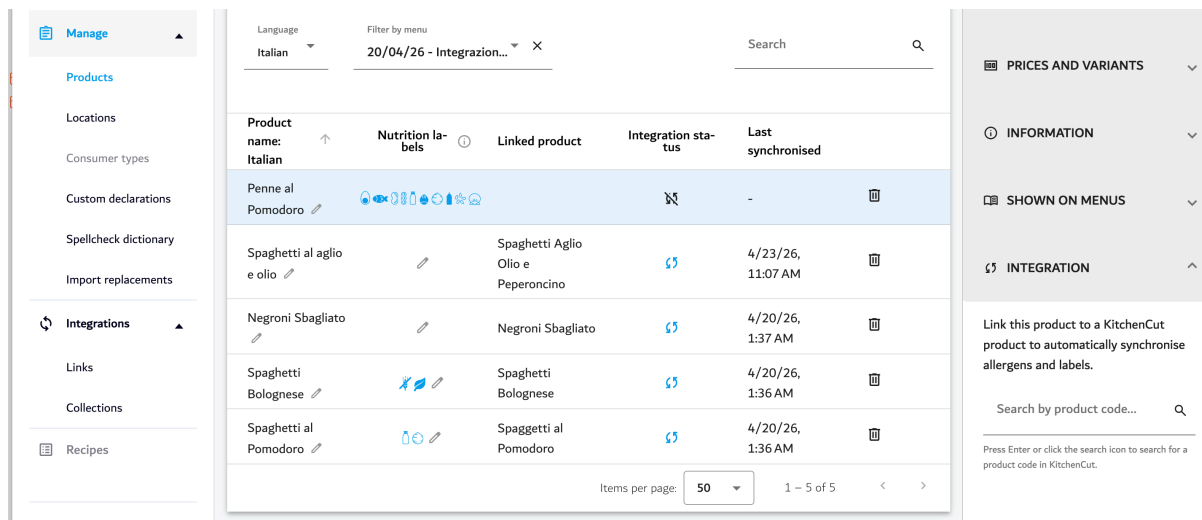
Your API key is stored securely and is masked in the interface (displayed as followed by the last four characters).

ii. Getting Started

Once your credentials are configured, follow these steps to link a dish to a KitchenCut product:

1. Go to **Manage > Products** to see your list of dishes.
2. Select the product you want to link. You can choose a specific menu to work in. If you are an administrator, use **View as location** to work in the context of a particular location.
3. In the sidebar, open the **Integration** tab.

4. Search for the desired KitchenCut product by name or product code.
5. Select the matching product to link it to the dish. Allergens and dietary labels from KitchenCut will be applied automatically.



iii. Supported Workflows

1. Search for a KitchenCut Product

You can search for KitchenCut products by name or product code directly from within Menutech. A single search query matches against both fields, so you can type either a product name (e.g. "Bolognese") or a code (e.g. "ABC001"). The search returns matching recipe items from your KitchenCut account, showing the product code and name.

2. Link a Dish to a KitchenCut Product

Once you find the right product, you can link it to a Menutech dish. When you link a dish:

- The dish's allergen declarations are **replaced** with the allergens from the KitchenCut product.
- Dietary labels (Vegetarian, Vegan, Gluten Free) are updated to match KitchenCut's suitability data.
- The dish shows a **sync status** of "Synced" with the timestamp of the last sync.

- Menutech's automatic allergen detection from dish names is **disabled** for linked dishes, so KitchenCut remains the single source of truth.

3. Resync a Linked Dish

If the product data has changed on KitchenCut and you need the update immediately, you can manually resync a dish. This fetches the latest allergen and label data from KitchenCut and applies it to the dish.

4. Unlink a Dish from KitchenCut

You can unlink a dish at any time. When you unlink:

- The KitchenCut link is removed.
- **Allergens and labels are preserved** as they were at the time of unlinking — they are not deleted.
- The dish is no longer included in automatic syncs.
- Menutech's automatic allergen detection from dish names resumes for future edits.

5. Automatic Daily Sync

Menutech runs an automatic sync every day at **02:00 (server time)**. This process updates allergens and labels for all linked dishes across all organisations and locations. You do not need to take any action — linked dishes stay up to date automatically.

iv. Declarations

Supported Allergens

The following 14 EU allergens are synchronised from KitchenCut:

Allergen	Synced from KitchenCut
Eggs	Yes
Milk	Yes
Tree nuts	Yes
Soya	Yes
Celery	Yes

Allergen	Synced from KitchenCut
Sesame seeds	Yes
Gluten	Yes
Crustaceans	Yes
Fish	Yes
Peanuts	Yes
Mustard	Yes
Sulphites	Yes
Lupin	Yes
Molluscs	Yes

Supported Sub-Allergens

KitchenCut also provides granular sub-allergen detail. The following sub-allergens are mapped to Menutech's extended allergen fields:

Category	KitchenCut sub-allergen	Synced
Gluten	Wheat	Yes
Gluten	Barley	Yes
Gluten	Rye	Yes
Gluten	Oat	Yes
Tree nuts	Almond	Yes
Tree nuts	Brazil	Yes
Tree nuts	Cashew	Yes
Tree nuts	Hazelnut	Yes
Tree nuts	Macadamia	Yes
Tree nuts	Pecan	Yes
Tree nuts	Pistachio	Yes
Tree nuts	Walnut	Yes

Sub-Allergens NOT Currently Mapped

The following sub-allergens exist in KitchenCut but do not have a corresponding field in Menutech. They are ignored during sync:

Category	KitchenCut sub-allergen	Reason
Tree nuts	Pine Nuts	No Menutech field
Crustaceans	Lobster	No Menutech field
Crustaceans	Crab	No Menutech field
Crustaceans	Langoustine	No Menutech field
Molluscs	Scallop	No Menutech field
Molluscs	Oyster	No Menutech field
Molluscs	Mussel	No Menutech field
Molluscs	Cockle	No Menutech field
Molluscs	Clam	No Menutech field

Note: When an unmapped sub-allergen is present, the parent allergen (e.g. Crustaceans, Molluscs) is still synced correctly. Only the granular sub-type detail is lost.

Menutech Sub-Allergens Without a KitchenCut Equivalent

The following Menutech extended allergen fields are not populated by KitchenCut sync because KitchenCut does not provide them:

Category	Menutech field	Name
Gluten	Spelt	glut_dink
Gluten	Khorasan	glut_khor
Gluten	Emmer	glut_emme
Gluten	Einkorn	glut_eink
Milk	Lactose	milk_lac

These fields remain unchanged during KitchenCut sync and can be managed manually.

Supported Dietary Labels

Label	Synced from KitchenCut
Vegetarian	Yes
Vegan	Yes
Gluten Free	Yes

Allergens or labels that exist in KitchenCut but are not in the list above are not currently supported and will be ignored during sync. If you need additional mappings, please contact support.

v. Important Behaviour to Be Aware Of

Allergen data is overwritten on link and sync

When you link a dish or when the daily sync runs, the allergen and label data on the Menutech dish is **fully replaced** with the data from KitchenCut. Any manual allergen edits you made on a linked dish in Menutech will be overwritten on the next sync.

Recommendation: If a dish is linked to KitchenCut, manage its allergens in KitchenCut, not in Menutech.

Editing a linked dish may create a copy

If you edit the name or description of a linked dish that is shared across multiple menus, Menutech may create a duplicate of the dish for that specific context. The duplicate:

- **Loses** its KitchenCut link (it is treated as a new, independent dish).
- **Keeps** the allergens and labels that were synced at the time of duplication as a starting point.
- Can be manually re-linked to KitchenCut if needed.

The original dish remains linked and continues to sync normally.

Unlinking preserves allergens

When you unlink a dish, the allergens and labels are not removed. They remain on the dish as they were at the time of unlinking. You can then edit them manually if needed.

Products not found during sync are not unlinked

If a linked product code is no longer found in KitchenCut during the daily sync (e.g. because the product was deleted in KitchenCut), the dish is **not** automatically unlinked. The allergens remain as they were from the last successful sync. Check the dish's sync status if you suspect a product has been removed from KitchenCut.

Only recipe-type items are synced

The integration only retrieves items of type "recipe" from KitchenCut. Other item types (e.g. raw ingredients) are not included in search results or sync.

Allergens are aggregated from all recipe items

If a KitchenCut product contains multiple recipe items, allergens are collected from **every item** as well as from the recipe-level allergen data. The result is additive — if any item or the recipe itself flags an allergen, it will be marked as present on the Menutech dish. Dietary labels (Vegetarian, Vegan, Gluten Free) are taken from the first item only.

Only confirmed allergens are synced

KitchenCut distinguishes between allergens a product **does have** and allergens it **might have** (may contain). Only confirmed ("does have") allergens are synced to Menutech. "Might have" / "may contain" allergens from KitchenCut are not included.

vi. Sync Schedule Summary

Sync type	When it happens	Scope
Automatic sync	Daily at 02:00 (server time)	All linked dishes across all organisations and locations
Manual resync	When you click "Resync" on a dish	Single dish, immediate
On link	When you link a dish to a KitchenCut product	Single dish, immediate

vii. Troubleshooting

"KitchenCut authentication failed"

Your API credentials are incorrect or have expired. Go to your integration settings and verify the instance URL and API key. Use "Test Connection" to confirm they work.

"Menu item with code 'X' not found"

The product code you entered does not exist in KitchenCut, or the product is not of type "recipe". Double-check the code in your KitchenCut account.

Dish shows "Not Synced" after linking

This can happen if the link action encountered an error while fetching data from KitchenCut. Try resyncing the dish. If the problem persists, verify your credentials and check that the product still exists in KitchenCut.

Allergens are not updating after a change in KitchenCut

Changes made in KitchenCut are picked up during the next daily sync at 02:00. If you need the update sooner, manually resync the dish from Menutech.

A location does not show KitchenCut features

KitchenCut features are only available for locations (or organisations) that have valid credentials configured. Check that the location has a KitchenCut integration set up, or that organisation-level credentials are in place.

Multiple locations with different KitchenCut accounts

Each location can have its own KitchenCut credentials pointing to a different KitchenCut instance. Dishes at each location will sync with their respective KitchenCut account. Locations without credentials will not have access to KitchenCut features.

Last updated: 28 April 2026